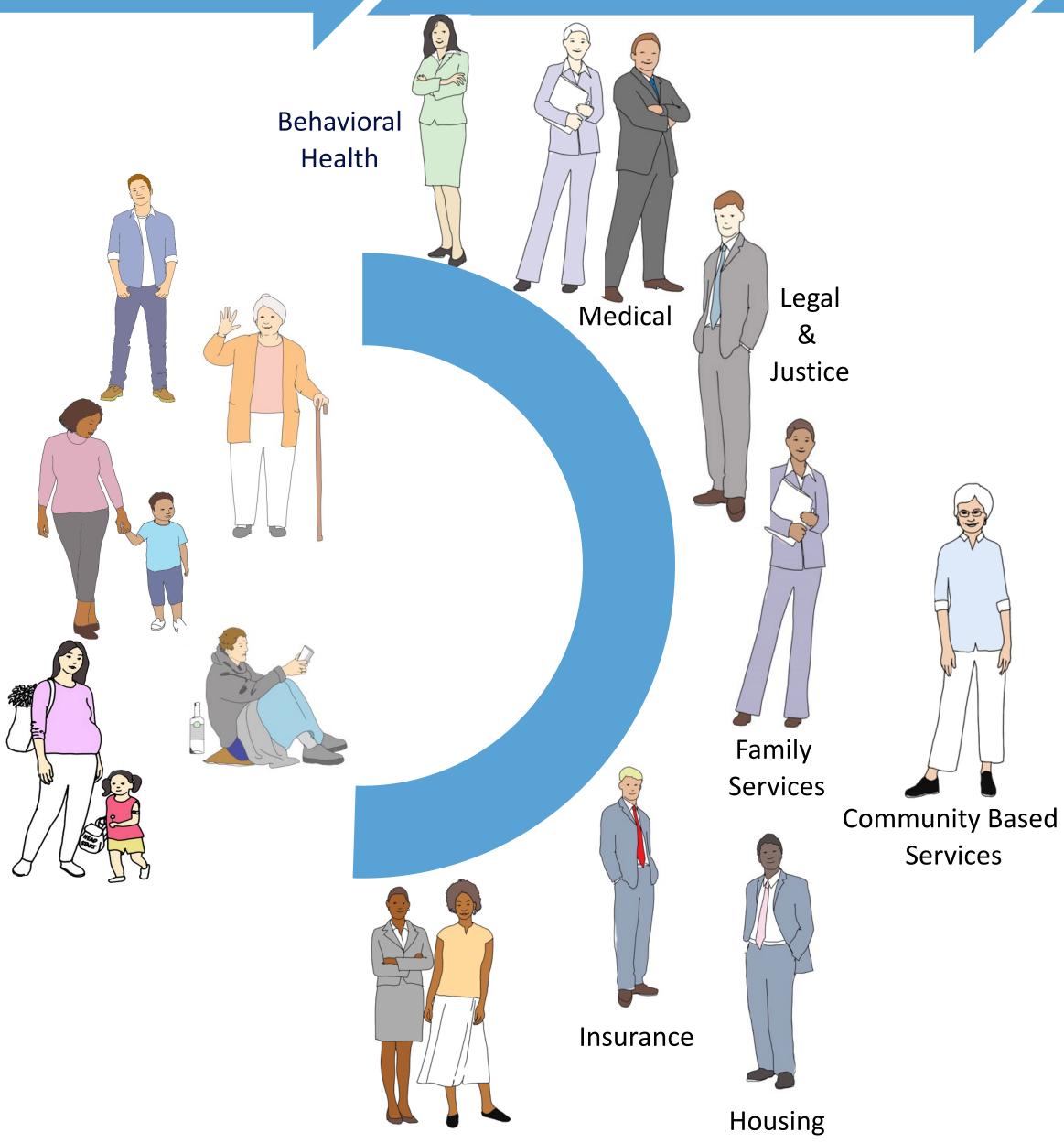
Clients Providers & Programs

Data & Systems

Services



General Assistance

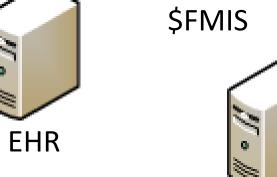




Employment Assistance









Insurance

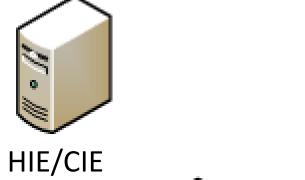


Assistance





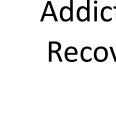
Probation



Aging &

Independence





Day Care

Food

Housing

Employment

Insurance

Medical

Education

Counseling

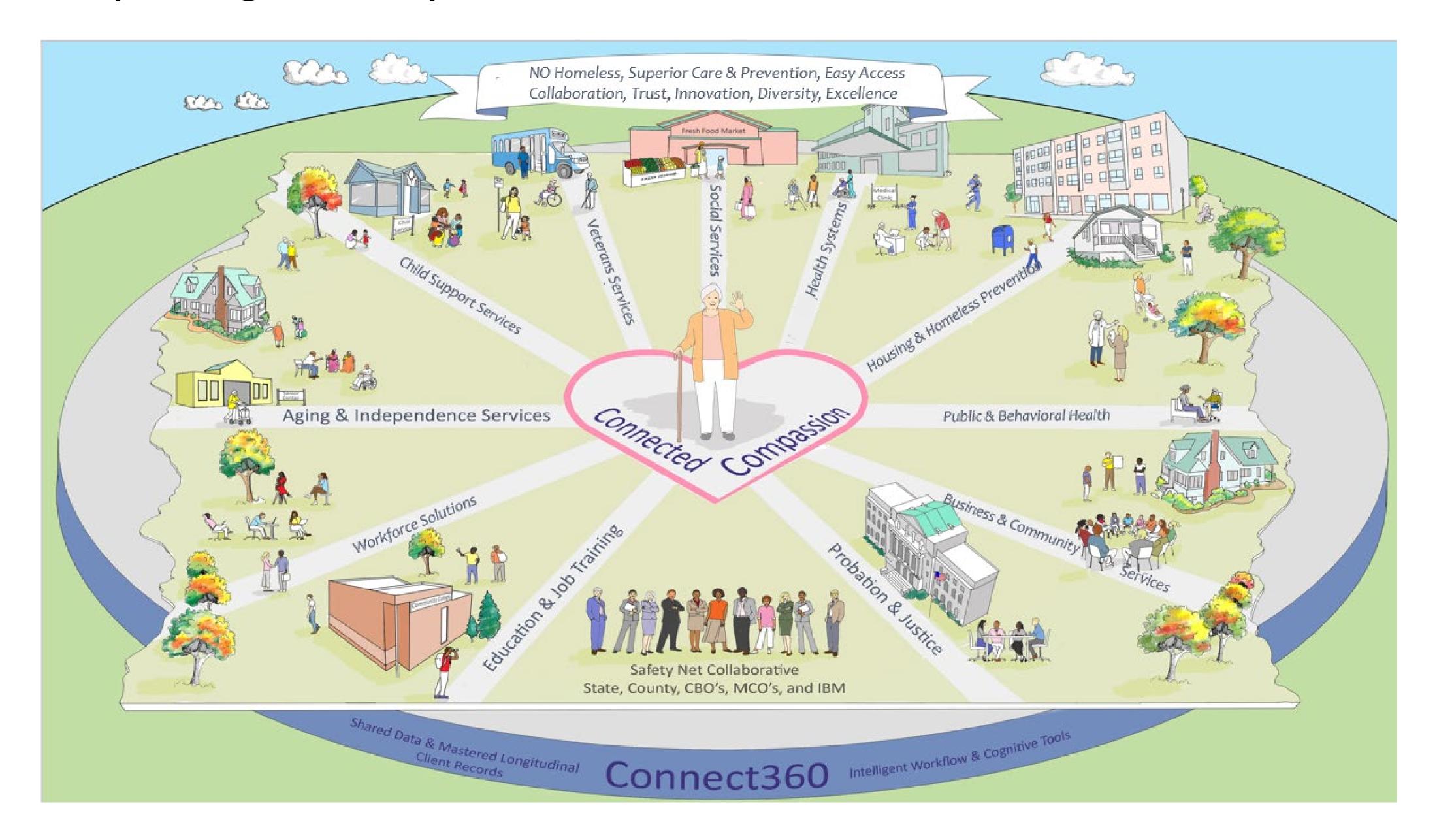
Clothing

Support

Transportation

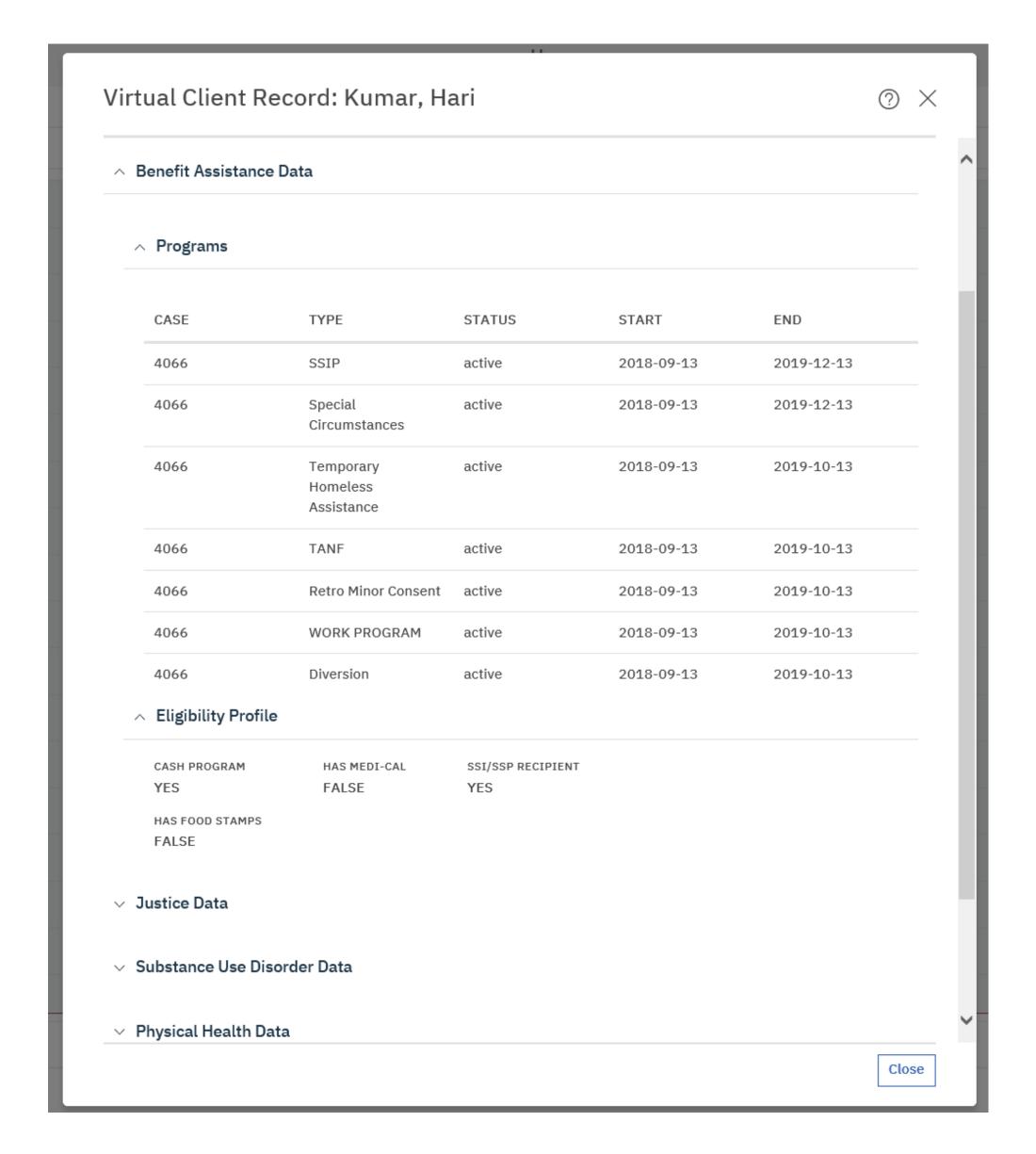


A County Integrated System of Care



Benefit Assistance Data





Sonoma Outcomes

6,545 persons engaged

Emergency Rapid Response (2017, 2019, 2020)

COVID-19

High Needs Homeless

Homeless Encampment

Mental Health Diversion

Emergency Department **High Utilizers**

85% Received Social Services Needed





72% Housed

32% decrease in hospital costs for high



Reduction in Sonoma County recidivism through ACCESS Sonoma and the Mental Health Diversion Cohort

The Sonoma County Public Defender started by saying,

"This is unbelievable. We've had people that were ten-time repeat offenders; they haven't repeated once. They haven't been picked up once. Our recidivism is way down. All the people who were enrolled in this cohort, none of them have had jail time since they started participating with the IMDT and the mental health diversion cohort."

The Sonoma County District Attorney has recommended other cohorts to connect with high-risk individuals prior to going to jail with the idea of intervening before being charged.

We are also targeting transitional stage youth that offended as youth but are incarcerated as adults as one of our next cohorts.

Reported by Carolyn Staats, Director of Innovation Information Systems Division Sonoma County to the National Association of Counties (NACo)



Impact of the Safety Net Collaborative, Multi-discipline Teams and ACCESS Sonoma

Contact Information

Ken Wolsey – kewolsey@us.ibm.com – 858-366-2587

Karen Zeiler Snyder – karen.zeiler@ibm.com – 850-510-4850